

Problems with spam

- I've received spam from OVH's server. What should I do?

Please send a message to abuse@ovh.net with the header of the spam email. It will allow us to block unsolicited mail. We do not host accounts from which spam is sent.

- I have an account in OVH and I've received spam. Can you do something about it?

If a large number of users receive the same spam, we may create a special filter. You may also contact the hosting company to which the server belongs, and send them the spam header e.g.:

Return-Path: mou90@std.kobe-u.ac.jp
Received: from vbugmail.vbug.com (62.232.97.108)
by ns1.ovh.net (8.9.3/8.9.3) with ESMTP id KAA30646
for ovh@ovh.net; Fri, 14 Jul 2000 10:32:19 +0200
Date: Fri, 14 Jul 2000 10:32:19 +0200
Received: from 867ynn68 (63.29.27.195) by vbugmail.vbug.com (Worldmail 1.3.167);
14 Jul 2000 09:26:27 +0100
To: mou90@std.kobe-u.ac.jp
From: mou90@std.kobe-u.ac.jp (Sam)
Comments: Authenticated sender is
Subject: Confidentiality Assured !
Message-Id: 200007141433LAA20212@nbnhjmkg2s.vbug.com
X-UIDL: 519ccd0d85ee8db969664a0b4cda862d

Here it's sufficient to send the message to:
abuse@vbug.com , postmaster@vbug.com
abuse@kobe-u.ac.jp, postmaster@kobe-u.ac.jp