

Relaunch the transfer of .com – .net – .org – .biz – .info domain

This manual shows you the procedure to follow to relaunch a transfer request for a domain to OVH, which has not been accomplished yet.

## **Introduction**

Sometimes, the transfer request for a domain to OVH isn't accomplished at the first time. This may be due to different reasons such as:

- Domain locked against transfer
- Invalid Auth-Info? code
- Untouched contact emails
- Expired domain
- Domain created less than 60 days ago

You will find here how to unlock your domain at your current registrar: DomainTransferGtlds

Reminder:

Once the transfer is launched, the contacts emails existing in the whois are contacted. They receive an email with a secure link to OVH in order to give their AUTH-INFO guide.  
AUTH-INFO .

## **Transfer relaunch**

To relaunch a transfer request, you have to log into the MANAGER v3

Click on **My services**

Then **Operations in progress**

The status of your operations in progress displays

Click on the reading glass.

Then, you will be able to 'Relaunch the operation' if you are ready to do so.