

All about the Nichandle

What is its purpose ?

The Nichandle is the client ID that allows you to:

- Order online via your manager.
- Quickly identify you during telephone support and help us to accelerate the process of fixing your problem.
- Manage all of the facilities through your website manager.

How do I create a Nichandle?

You need to go online to the NicHandle creation page.

On this page you will find an online form. Enter your information. A valid e-mail address is required.

Attention: make sure the e-mail address you enter is different from your OVH domain e-mail. This will help avoid further difficulties in the case of problems with your domain.

Once you have completed the online form, you will receive an e-mail informing you of your password. Please save and remember your NicHandle and password.

Why 4 types of Nic ?

Each NIC serves a different purpose.

The **NIC Owner** indicates the coordinates concerning the owner of the service. It is uniquely an administrative reference that does not have access to any domain management. If you are a service provider, the **NICProprio** contains the information on your client's details.

The **NIC Admin** manages administrative aspects of the domain and modifies other contacts, with the exception of the first and last name of the **Nic Owner**. The **Nic Owner** contact receives the e-mails on OVH service renewals. The **Nic Owner** also manages certain technical aspects of the domain if it is necessary.

The **NIC Tech** manages the technical aspects of the domain. It can also modify the **Nic Billing** settings.

The **NIC Billing** has access relative to the billing settings.

How do I change my contacts ?

Simply choose your service in the manager. Click "Manage your contacts" icon in Management section. On that site you may manage your contacts. Click "Edit" to change contacts.

I lost my password

See LostNicHandlePass.

Very Important

OVH

Make sure that your Nic-Handle always has your correct details (especially the e-mail address), so that OVH has the proper means for contacting you.